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CU Members Mortgage Hires Credit Union Lending Expert Pat Zervic as Processing Manager

March 7, 2018, Addison, TX – CU Members Mortgage, a division of Colonial Savings, F.A., hired Credit Union mortgage lending operations expert Pat Zervic as Processing Manager. Zervic is responsible for providing oversight and direction to the processing team streamlining processes, creating operational efficiencies and increasing member and credit union satisfaction.

Zervic is a veteran of the credit union mortgage industry. She joins CU Members Mortgage after working for San Diego County Credit Union for four years as their Senior Vice President of Real Estate where she managed retail mortgage lending first and second operations, servicing, and secondary marketing. Prior to San Diego County Credit Union, she worked at Pentagon Federal Credit Union where she managed their nationwide retail mortgage lending operations. Her focus there was improvement of member service through pipeline management, process analysis, streamlining workflows, improving automation, and project management.

She holds a Master of Business Administration degree in Project Management and a Bachelor of Arts degree in Operations Management and Analysis both from Ashford University.

“We are very excited to have an industry leader of Pat’s caliber join the CU Members Mortgage family,” said Steve Hewins, Senior Vice-President of CU Members Mortgage. “Her years of successfully serving members in credit unions and broad understanding of mortgage lending add

great depth to our team. We are thrilled to have her leadership and collaboration in the exciting changes we are making at CU Members Mortgage.”

About CU Members Mortgage

Established in 1982 as a division of Colonial Savings, a federally chartered thrift, Dallas-based CU Members Mortgage provides comprehensive mortgage services to credit unions and CUSOs nationwide. CU Members Mortgage originates more than \$1 billion in FHA, VA, and conventional loans each year. With a portfolio of \$25 billion, Colonial is one of the largest servicers of mortgage loans in the United States. The company is privately held and has offices located nationwide. For more information, visit www.cumembers.com.

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